

**REMARKS**

Attached hereto is a marked-up version of the changes made to the specification by the current amendment. The changes have been made to correct an error in the description of the figures. No new matter has been added.

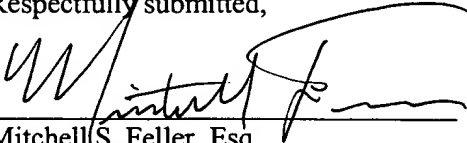
The attached page is captioned "Version with Marking to Show Changes Made".

Applicants respectfully requests entry of the above amendment.

Date: \_\_\_\_\_

9/27/02

Respectfully submitted,



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**VERSION WITH MARKING TO SHOW CHANGES MADE**

**In the Specification:**

The Paragraph of the Description of the Drawings on page 5 has been amended as follows:

Fig. 1 illustrates a block diagram that can embody this invention.

Fig. 2 illustrates a network on computer systems that can embody an OTRM system.

Fig. 3 illustrates a flow of exemplary steps that can be executed by a OTRM system.

Fig. 4 illustrates an exemplary graphic user interface (GUI) useful for gathering information according to the present invention.

Fig. 5 illustrates an exemplary GUI [useful] for displaying information [presenting reports] related to OTRM.

Fig. 6 illustrates an exemplary GUI useful for presenting reports related to OTRM.